



Patient Advice and Liaison Service (PALS) and Complaints service

If you want help to pass on a compliment or raise a concern or complaint about Barnet, Camden, Enfield, Haringey or Islington primary care trust, you can contact the NHS North Central London PALS and Complaints service.

Tel: 020 3317 3003

Email: pals.ncl@nclondon.nhs.uk

Opening hours: Monday – Friday, 9am – 5pm

- If you need urgent medical advice call NHS Direct on 0845 4647
- If you are looking for a GP or dentist visit www.nhs.uk

If you have a concern, compliment or complaint about a GP, dentist, optometrist or pharmacy, then you should contact them directly.

If you have a concern about a community service, a hospital, or mental health service then you will need to contact their PALS services directly.

