

Feedback on local NHS services, it's for you, your family and carers, and people you care about.

North Central London



Do you get health services from Barnet, Camden, Enfield, Haringey, or Islington?

Like seeing a GP, dentist, optician, nurse and so on.



Are you happy OR **unhappy** about the care that you get from health staff?



Are you worried about someone you know and the health care they are getting?



Health services are meant to make you feel better.

Sometimes it might not feel like that.



You can tell us how you feel.
How you feel is important to us at the NHS.



We won't take sides.
We want to be fair to everyone.



What you tell us will be kept private.
We will only tell the people who need to know.



We can make a plan with you to make things better.



I want to feedback, what do I do?
You can phone us on:
0203 317 3003

A voicemail service is available out of hours.

You can email us at
pals.ncl@nclondon.nhs.uk



If you don't speak English please call with your name, phone number and language, a translator will call you back.

If there is no one there to pick up the phone, please leave a message.



You can write to us at our freepost address:

FREEPOST RSSE-SHET-UJTL
PALS and Complaints Service
NHS North Central London
5th Floor, Stephenson House
67-87 Hampstead Road
London NW1 2PL

You can email us at
pals.ncl@nclondon.nhs.uk

Tell us what you think: and we will make NHS services better for everybody.



Use this form to tell us your...

Name:

Address:



Email (if you have one):

Telephone:

Date:

Your comments:

Send this page to: FREEPOST RSSE-SHET-UJTL, PALS and Complaints Service, NHS North Central London, 5th Floor, Stephenson House, 67-87 Hampstead Road, London NW1 2PL